

Do not Disclose Your User Id and Password

Absolutely, your password and OTP (One-Time Password) are sensitive pieces of information that should never be shared with anyone, including goodwill staff or any other individual or service. Keeping your login credentials secure is crucial for protecting your accounts and personal information from unauthorized access and potential fraud.

If you ever receive requests for your password or OTP from anyone claiming to be from a legitimate organization, such as an employee or an online service provider, be cautious and verify the authenticity of the request. Legitimate organizations will never ask you to share your password or OTP through unsolicited emails, messages, or phone calls.

Remember these key points to keep your accounts secure:

Keep Your Passwords Secure: Choose strong, unique passwords for each of your accounts and avoid using easily guessable information. Consider using a reputable password manager to securely store and manage your passwords.

Enable Two-Factor Authentication (2FA): Whenever possible, enable 2FA on your accounts for an extra layer of security. This typically involves receiving a temporary OTP via text message, authenticator app, or email, in addition to your password, when logging in.

Be Wary of Phishing Attempts: Watch out for phishing emails, texts, or calls that attempt to trick you into revealing your login credentials or other sensitive information. Be skeptical of unexpected messages or requests for personal information and verify their legitimacy before taking any action.

Use Secure Communication Channels: When communicating with organizations or individuals about sensitive matters, ensure you're using secure channels. Look for HTTPS in the website URL and use encrypted messaging platforms for sensitive conversations.

Regularly Monitor Your Accounts: Keep an eye on your account activity and statements for any unusual or unauthorized transactions. Report any suspicious activity to your Trading Account or Demat Account provider immediately.

Trading Account Related write to – Mail : customersupport@gwcindia.in

Demat Account Related write to – Mail : dp@gwcindia.in

By staying vigilant and following best practices for password security and account protection, you can help safeguard your personal information and minimize the risk of unauthorized access to your accounts.

Team Goodwill

Think goodwill, Make goodwill yours