

Data for month ending SEPTEMBER 2024								
S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	29	31	45	15	35	10	0
2	SEBI (SCORES)	15	6	6	15	6	0	0
3	Stock Exchanges	1	1	2	0	1	1	0
4	Other Sources	0	0	0	0	0	0	0
5	Grand Total	45	38	53	30	42	11	0
Trend of monthly disposal of complaints								
S N	Month	Carried forward from previous month	Received	Resolved	Pending			
1	Apr-24	31	34	20	45			
2	May-24	45	28	21	52			
3	Jun-24	52	13	17	48			
4	Jul-24	48	20	36	32			
5	Aug-24	32	28	31	29			
6	Sep-24	45	38	30	53			
	Grand Total	253	161	155	145			
Trend of annual disposal of complaints								
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year			
1	2020-21							
2	2021-22							
3	2022-23							
4	2023-24	3	122	86	39			
5	2024-25	39	161	155	53			