| tu ioi iii | onth ending OCTOBI | 1 2024 | | | | | † | |
|--------------|----------------------------|--|---------------------------|--------------------------|--------------------------------|-----------------------------------|--------------------------------|------------------------------------|
| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time^ (in days) |
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 35 | 44 | 65 | 19 | 52 | 13 | 0 |
| 2 | SEBI (SCORES) | 6 | 12 | 8 | 10 | 8 | 0 | 0 |
| 3 | Stock Exchanges | 2 | 1 | 1 | 2 | 1 | 0 | 0 |
| 4 | Other Sources | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 43 | 57 | 74 | 31 | 61 | 13 | 0 |
| end of mont | nly disposal of complaints | | | | | | | |
| S N | Month | Carried forward from previous month | Received | Resolved | Pending | | | |
| 1 | Apr-24 | 31 | 34 | 20 | 45 | | | |
| 2 | May-24 | 45 | 28 | 21 | 52 | | | |
| 3 | Jun-24 | 52 | 13 | 17 | 48 | | | |
| 4 | Jul-24 | 48 | 20 | 36 | 32 | | | |
| 5 | Aug-24 | 32 | 28 | 31 | 29 | | | |
| 6 | Sep-24 | 45 | 38 | 30 | 53 | | | |
| 7 | Oct-24 | 53 | 57 | 36 | 74 | | | |
| | Grand Total | 306 | 218 | 191 | 333 | | | |
| end of annua | al disposal of complaints | | | | | | | |
| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year | | | |
| 1 | 2020-21 | | | | | | | |
| 2 | 2021-22 | | | İ | | 1 | | |
| 3 | 2022-23 | | | | | | | |
| 4 | 2023-24 | 3 | 122 | 86 | 39 | | | |
| 5 | 2024-25 | 47 | 218 | 191 | 74 | 1 | † | l |