

Data for month ending JANUARY 2025								
S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	54	62	53	63	50	3	0
2	SEBI (SCORES)	15	16	13	18	13	0	0
3	Stock Exchanges	4	3	5	2	4	1	0
4	Other Sources	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>73</b>	<b>81</b>	<b>71</b>	<b>83</b>	<b>67</b>	<b>4</b>	<b>0</b>
<b>Trend of monthly disposal of complaints</b>								
S N	Month	Carried forward from previous month	Received	Resolved	Pending			
1	Apr-24	31	34	20	45			
2	May-24	45	28	21	52			
3	Jun-24	52	13	17	48			
4	Jul-24	48	20	36	32			
5	Aug-24	32	28	31	29			
6	Sep-24	45	38	30	53			
7	Oct-24	53	57	36	74			
8	Nov-24	75	46	74	47			
9	Dec-24	47	80	54	73			
10	Jan-25	73	81	83	71			
	<b>Grand Total</b>	<b>501</b>	<b>425</b>	<b>402</b>	<b>453</b>			
<b>Trend of annual disposal of complaints</b>								
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year			
1	2020-21							
2	2021-22							
3	2022-23							
4	2023-24	3	122	86	39			
5	2024-25	48	425	402	71			