

Data for month ending FEBRUARY 2025								
S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	53	48	33	68	30	3	0
2	SEBI (SCORES)	15	15	19	11	13	0	0
3	Stock Exchanges	4	2	5	1	4	1	0
4	Other Sources	0	0	0	0	0	0	0
5	Grand Total	72	65	57	80	47	4	0
Trend of monthly disposal of complaints								
S N	Month	Carried forward from previous month	Received	Resolved	Pending			
1	Apr-24	31	34	20	45			
2	May-24	45	28	21	52			
3	Jun-24	52	13	17	48			
4	Jul-24	48	20	36	32			
5	Aug-24	32	28	31	29			
6	Sep-24	45	38	30	53			
7	Oct-24	53	57	36	74			
8	Nov-24	75	46	74	47			
9	Dec-24	47	80	54	73			
10	Jan-25	73	81	83	71			
11	Feb-25	72	65	80	57			
	Grand Total	573	490	482	453			
Trend of annual disposal of complaints								
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year			
1	2020-21							
2	2021-22							
3	2022-23							
4	2023-24	3	122	86	39			
5	2024-25	49	490	482	57			