

| Data for month ending MARCH 2025        |                         |                                     |                           |                          |                                |                                 |                                |                                    |
|---|-------------------------|-------------------------------------|---------------------------|--------------------------|--------------------------------|---------------------------------|--------------------------------|------------------------------------|
| S N                                     | Received from           | Carried forward from previous month | Received during the month | Total Pending            | Resolved                       | Pending at the end of the month |                                | Average Resolution time^ (in days) |
|   |                         |                                     |                           |                          |                                | Pending for less than 3 months  | Pending for more than 3 months |                                    |
| 1                                       | Directly from Investors | 33                                  | 36                        | 39                       | 30                             | 35                              | 4                              | 0                                  |
| 2                                       | SEBI (SCORES)           | 19                                  | 10                        | 15                       | 14                             | 15                              | 0                              | 0                                  |
| 3                                       | Stock Exchanges         | 5                                   | 4                         | 5                        | 4                              | 3                               | 2                              | 0                                  |
| 4                                       | Other Sources           | 0                                   | 0                         | 0                        | 0                              | 0                               | 0                              | 0                                  |
| 5                                       | Grand Total             | 57                                  | 50                        | 59                       | 48                             | 53                              | 6                              | 0                                  |
| Trend of monthly disposal of complaints |                         |                                     |                           |                          |                                |                                 |                                |                                    |
| S N                                     | Month                   | Carried forward from previous month | Received                  | Resolved                 | Pending                        |                                 |                                |                                    |
| 1                                       | Apr-24                  | 31                                  | 34                        | 20                       | 45                             |                                 |                                |                                    |
| 2                                       | May-24                  | 45                                  | 28                        | 21                       | 52                             |                                 |                                |                                    |
| 3                                       | Jun-24                  | 52                                  | 13                        | 17                       | 48                             |                                 |                                |                                    |
| 4                                       | Jul-24                  | 48                                  | 20                        | 36                       | 32                             |                                 |                                |                                    |
| 5                                       | Aug-24                  | 32                                  | 28                        | 31                       | 29                             |                                 |                                |                                    |
| 6                                       | Sep-24                  | 45                                  | 38                        | 30                       | 53                             |                                 |                                |                                    |
| 7                                       | Oct-24                  | 53                                  | 57                        | 36                       | 74                             |                                 |                                |                                    |
| 8                                       | Nov-24                  | 75                                  | 46                        | 74                       | 47                             |                                 |                                |                                    |
| 9                                       | Dec-24                  | 47                                  | 80                        | 54                       | 73                             |                                 |                                |                                    |
| 10                                      | Jan-25                  | 73                                  | 81                        | 83                       | 71                             |                                 |                                |                                    |
| 11                                      | Feb-25                  | 72                                  | 65                        | 80                       | 57                             |                                 |                                |                                    |
| 12                                      | Mar-25                  | 57                                  | 50                        | 48                       | 59                             |                                 |                                |                                    |
|   | Grand Total             | 630                                 | 540                       | 530                      | 453                            |                                 |                                |                                    |
| Trend of annual disposal of complaints  |                         |                                     |                           |                          |                                |                                 |                                |                                    |
| SN                                      | Year                    | Carried forward from previous year  | Received during the year  | Resolved during the year | Pending at the end of the year |                                 |                                |                                    |
| 1                                       | 2020-21                 |                                     |                           |                          |                                |                                 |                                |                                    |
| 2                                       | 2021-22                 |                                     |                           |                          |                                |                                 |                                |                                    |
| 3                                       | 2022-23                 |                                     |                           |                          |                                |                                 |                                |                                    |
| 4                                       | 2023-24                 | 3                                   | 122                       | 86                       | 39                             |                                 |                                |                                    |
| 5                                       | 2024-25                 | 49                                  | 540                       | 530                      | 59                             |                                 |                                |                                    |